Prioritising Safety Through Partnership:

Leeds Beckett University & Pointer

We have proudly supported Leeds Beckett University (LBU) with the maintenance of their fire alarm systems for over 15 years.

A long-standing partnership built on trust, reliability, and consistent delivery. Throughout this period, the contract has been retendered approximately every four years, and we have successfully retained the contract each time, demonstrating the value we continue to provide.



‘LBU value the partnership with Pointer Fire and highly rate their service ’

Matthew Whittington- Estates & Facilities

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Our relationship with LBU began when we were awarded the contract through a competitive tender process. Since then, we have worked closely with the university to ensure the safety and compliance of fire detection systems across a large and diverse estate.

The contract spans two main sites, covering nearly 46 buildings—13 on one campus and 33 on the other. Across these locations, LBU operates a networked fire alarm system primarily consisting of Advanced and Protec systems, both of which we have extensive expertise in maintaining and supporting.

We conduct quarterly servicing across all buildings, ensuring systems remain fully operational, compliant, and up to date. During these visits, we provide proactive recommendations for improvements, repairs, and system upgrades, helping the university plan ahead and maintain the highest safety standards. We are also on hand for any reactive or out of hours calls that LBU requires. As new buildings are added to the estate, we also play a key role in installing and commissioning new fire alarm systems, ensuring seamless integration with the existing network.



Communication and client satisfaction are central to our approach. We hold quarterly review meetings with LBU to discuss performance, address concerns, and continuously enhance our service delivery. The university benefits from a dedicated single point of contact, ensuring all queries and issues are handled quickly and efficiently.

We understand the unique challenges of university environments, including complex, multi-use buildings, high occupancy levels, and strict compliance requirements. Our approach minimises disruption to daily campus life while ensuring systems remain reliable, compliant, and scalable for future growth.

'Pointer Fire provide a reliable and professional service covering all our fire alarm needs' Matthew Whittington- Estates & Facilities at LBU

This long-term partnership reflects our shared commitment to maintaining a safe and secure environment for staff, students, and visitors across the Leeds Beckett University estate.

Let's protect what matters most—together

Reach out to learn how our expert, UK wide team can support your fire alarm system from installation through to ongoing maintenance.

sales@pointer.co.uk

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